CIMOR MENTAL HEALTH

Customer Information Management, Outcomes & Reporting

CIMOR Developers Apply Security

The CIMOR System will be secured in a number of ways. First, access will be allowed only to individuals who have signed confidential agreements and received Division Security Officer approval. Second, access will be verified based on the users' logon to the DMH network. In other words, if DMH doesn't recognize the user, no access will be available. Third, a set of security roles will be established to limit the screens and type of activity that can be granted for each role.

CIMOR Demos Coming Your Way

The CIMOR Training Team is arranging demonstrations of CIMOR at the DMH facilities and Central Office over the next few weeks. For an overview of the system, or to satisfy your curiosity, we encourage you to participate in these demonstrations. Anyone visiting Central Office on the last Friday of each month for other business reasons is also welcome to participate in the CIMOR Lunch Breaks scheduled during the noon hour.

♦ March 25th—Consumer Registration & Demographics

♦ April 29th—Consumer Episode of Care

♦ May 27th—Accounts Receivable/Accounts Payable

♦ June 24th—System Security & Reporting

CIMOR Foundation Release Date Set

The CIMOR Foundation Release implementation date is set for April 4, 2005. This release will include setup functions that Central Office staff will be responsible for handling prior to consumer and services entry. Specific areas of the system that will be implemented at that time include:

♦ Diagnosis Group	♦ DMH Appropriations	♦ DMH Funds
♦ Fiscal Years	♦ FY Appropriations	♦ Insurance Plans
♦ Organization Management	♦ Payer Plans	♦ Procedure Code Sets
♦ Provider Allocations	♦ Provider Contracts	♦ Reporting Categories
♦ Service Categories	♦ Service Matrix	

To support the implementation of this portion of CIMOR, business ownership and customer support (help desk) business levels will need to be established.

Business Owners for CIMOR will be responsible for policy, recommendation for changes requested to the system, code values, etc. This group will meet on a regular basis to discuss CIMOR production, changes, and issues once the complete CIMOR system is in production (FY 06).

Business Level Customer Support staff will be responsible for handling questions that relate to how specific areas of CIMOR are handled within a division or office guidelines. They would receive calls or email forwarded from the OIS Customer Support Center, after determining that a user's request requires business level expertise.

Consumer Banking Schedule

Implementation and training for consumer banking software (FundWare) were delayed to acquire and install a new version of the software. Kansas City Area training session and Central Area implementation dates began during the week of February 28th, with Marshall Habilitation Center live on February 28th, and Mid-MO Mental Health Center live on March 1st.

Turn to Page 2 for a Sneak Peek of a CIMOR Face Sheet!

A Sneak Peek

The Consumer area of CIMOR will include a face sheet containing important data in summarized format. This screen, as shown below, will also be available in printed format for quick reference and placing in a consumer's file.

Contents Frameset - Microsoft Internet Explorer

File   Edit   View   Favorites   Tools   Help

CIMOR

Multi Issue Smith   DMH ID 700069   DMH USER, DMH Central Office
                                                                                                    Hepatitis A, Speech Impediment, Walker, Mute

- Consumer
- My Organization
- Central Office Functions
- Fiscal Intermediary Link
- iiTS Link
- Administration
- Consumer Banking Inqui
- Reports
- Help
- Consumer Banking Help

Consumer Face Sheet Summary

Date   02/28/2005

Identifiers

Gender	Male
DMH ID	700069
DCN	
Date of Birth	01/01/1945
Age	60
Social Security	555-66-7777

Address

Address 1	111 Bradley Ln.
Address 2	
City State Zip	Columbia, Missouri 65201
County	BOONE
Day Phone	111-222-3333 Do Not Disclose
Evening Phone	111-222-3333 Do Not Disclose
Cellular Phone	
E-Mail	SmithMI@wmconnect.com
Living Arrangement	<18 with Single Parents

Resources

Name	Relationship	Primary	Emergency	Phone
Hitzhusen, Deborah A	Primary Care Physician, Primary Clinician	No	No	
Smith, Jane Issue	FI Employer, Mother	Yes	No	

Cultural Background

Race	White
Hispanic Origin	
	Primary Language English

Marital Status

Marital Status	Married

Education

School	Boone High School
Status	Graduated

Employment

Employment Status	Employed - Full Time(35+hrs/wk)	Employer Phone	444-555-6666
Employer	The Cigar Factory		

Special Needs & Public Health Conditions

Special Need(s)	Speech Impediment, Walker, Mute
Public Health Conditions	Hepatitis A

Potential Payers On File

Potential Payers	SMT, Insurance Plan, VA

Current Episodes of Care

Division	Enrollment Site	Admitted	Local Chart Number
ADA	Preferred Family Healthcare	07/01/2004	1532222331
MRDD	Marshall Habilitation Center	10/01/2002	0101122113
CPS	Preferred Family Healthcare	07/01/2002	1531122331
MRDD	Kansas City Regional Center	07/01/2002	014445555
ADA	Pathways Community Behavioral Healthcare, Inc.	07/01/2002	0491122112
CPS	Pathways-Jefferson City-Stadium Blvd	07/01/2001	PA001

For additional Episode of Care information, see the EOC Summary.

Local intranet